

# Terms of Service

*The Terms and Conditions were last updated on May 20, 2026*

## 1. Introduction

These Terms and conditions apply to this website and to the quote form on our website transactions related to our products and services. You may be bound by additional contracts related to your relationship with us or any services that you receive from us. If any provisions of the additional contracts conflict with any provisions of these Terms, the provisions of these additional contracts will control and prevail.

National Car Buyers is a trading name of Goodwins Auto Salvage Ltd registered in England and Wales with company number 08408022 and registered office at Hawkshead Quarry Leek Old Road, Sutton, Macclesfield, Cheshire, SK11 0JB. References to "National Car Buyers", "we", "us" and "our" are to Goodwins Auto Salvage Ltd. References to "you" and "your" are to the person placing the Valuation.

## 2. Binding

By registering with National Car Buyers, accessing, or otherwise using this website, you hereby agree to be bound by these Terms and conditions set forth below. The mere use of this website implies the knowledge and acceptance of these Terms and conditions. In some particular cases, we can also ask you to explicitly agree.

## 3. Intellectual property

We or our licensors own and control all of the copyright and other intellectual property rights in the website and the data, information, and other resources displayed by or accessible within the website.

### 3.1 All the rights are reserved

Unless specific content dictates otherwise, you are not granted a license or any other right under Copyright, Trademark, Patent, or other Intellectual Property Rights. This means that you will not use, copy, reproduce, perform, display, distribute, embed into any electronic medium, alter, reverse engineer, decompile, transfer, download, transmit, monetize, sell, market, or commercialize any resources on this website in any form, without our prior written permission, except and only insofar as otherwise stipulated in regulations of mandatory law (such as the right to quote).

## **4. Third-party property**

Our website may include hyperlinks or other references to other party's websites. We do not monitor or review the content of other party's websites which are linked to from this website. Products or services offered by other websites shall be subject to the applicable Terms and Conditions of those third parties. Opinions expressed or material appearing on those websites are not necessarily shared or endorsed by us.

We will not be responsible for any privacy practices or content of these sites. You bear all risks associated with the use of these websites and any related third-party services. We will not accept any responsibility for any loss or damage in whatever manner, however caused, resulting from your disclosure to third parties of personal information.

## **5. Responsible use**

By visiting our website, you agree to use it only for the purposes intended and as permitted by these Terms, any additional contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

## **6. Vehicle Valuation and Purchase**

Vehicle valuations are based on the information you provide. All first-time valuations are calculated using a standard set of assumptions. These assumptions can be updated once a successful valuation has been completed.

Our standard assumptions are that the vehicle:

- has no interior damage;
- has never been written off by an insurer or involved in an accident-causing damage;
- has a full-service history;
- is not an imported vehicle;
- has never been used for private hire, driving instruction, or police use; and

- has not been modified, such as having motability ramps, a winch, or missing seats.

An Online Valuation is an estimate only and does not constitute an offer to purchase your vehicle. It is intended to provide an indication of your car's value and the amount we may be prepared to pay.

Before agreeing to purchase any vehicle, we will always carry out a physical inspection. Once you receive an Online Valuation, our team will be in touch with you.

If, during the inspection, we identify any aspect of the vehicle's condition, history, modifications, or other features that were not disclosed or apparent when the online valuation was provided, the final price we may offer ("Price") could differ from the original online valuation.

We are under no obligation to purchase any vehicle presented at the collection. In particular, we reserve the right to refuse vehicles being sold for commercial purposes, such as through a motor trade business. Likewise, you are under no obligation to sell your vehicle following the Appointment.

## **7. Price Guarantee**

Subject to our inspection of the vehicle (as outlined above) and provided there is no significant change in your car's market value, the Online Valuation will remain valid for 7 days from the date and time it is issued on the Website.

If the market value of your vehicle changes and results in a lower valuation, we will make reasonable efforts to contact you before your vehicle inspection to inform you of the revised valuation. This will give you the opportunity to cancel your inspection if you choose to do so.

## **8. Hand-over Requirements**

When entering into the Purchase Contract, you will be required to provide:

- the vehicle registration document (and proof of purchase if requested);
- the vehicle's service history, where available;
- the MOT certificate, where available;
- any user manuals supplied with the vehicle; and
- any related accessories, such as locking wheel nuts, radio fascias, or remote controls.

You must also remove all personal belongings from the vehicle once the Purchase Contract has been completed. We accept no responsibility for any personal items left in the vehicle after it has come into our possession.

If you fail to meet these handover requirements, we reserve the right to immediately withdraw any offer to purchase the vehicle, cancel or terminate the Purchase Contract, and/or revise the Price we are willing to pay for the vehicle. If the Purchase Contract is cancelled, the vehicle will be returned to you and you will be required to repay any Price already paid by us.

## **9. Payment Option:**

All payments will be made via instant payment methods. While we initiate payments immediately, the time it takes for funds to appear in your account may vary depending on your bank or payment provider. We are not responsible for any delays caused by the recipient's payment provider.

## **10. Idea submission**

Do not submit any ideas, inventions, works of authorship, or other information that can be considered your own intellectual property that you would like to present to us unless we have first signed an agreement regarding the intellectual property or a non-disclosure agreement. If you disclose it to us absent such written agreement, you grant to us a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

## **11. Termination of use**

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension or discontinuance of your access to, or use of, the website or any content that you may have shared on the website. You will not be entitled to any compensation or other payment, even if certain features, settings, and/or any Content you have contributed or have come to rely on, are permanently lost. You must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

## **12. Warranties and liability**

Nothing in this section will limit or exclude any warranty implied by law that it would be unlawful to limit or to exclude. This website and all content on the website are provided on an “as is” and “as available” basis and may include inaccuracies or typographical errors. We expressly disclaim all warranties of any kind, whether express or implied, as to the availability, accuracy, or completeness of the Content. We make no warranty that:

- this website or our products or services will meet your requirements;
- this website will be available on an uninterrupted, timely, secure, or error-free basis;
- the quality of any product or service purchased or obtained by you through this website will meet your expectations.

Nothing on this website constitutes or is meant to constitute, legal, financial or medical advice of any kind. If you require advice, you should consult an appropriate professional.

The following provisions of this section will apply to the maximum extent permitted by applicable law and will not limit or exclude our liability in respect of any matter which it would be unlawful or illegal for us to limit or to exclude our liability. In no event will we be liable for any direct or indirect damages (including any damages for loss of profits or revenue, loss or corruption of data, software or database, or loss of or harm to property or data) incurred by you or any third party, arising from your access to, or use of, our website.

Except to the extent any additional contract expressly states otherwise, our maximum liability to you for all damages arising out of or related to the website or any products and services marketed or sold through the website, regardless of the form of legal action that imposes liability (whether in contract, equity, negligence, intended conduct, tort or otherwise) will be limited to the total price that you paid to us to purchase such products or services or use the website. Such limit will apply in the aggregate to all of your claims, actions and causes of action of every kind and nature.

## **13. Privacy**

To access our website and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct, and up to date.

We take your personal data seriously and are committed to protecting your privacy. We will not use your email address for unsolicited mail. Any emails sent by us to you will only be in connection with the provision of agreed products or services.

We have developed a policy to address any privacy concerns you may have. For more information, please see our [Privacy Statement](#) and our [Cookie Policy](#).

## **14. Accessibility**

We are committed to making the content we provide accessible to individuals with disabilities. If you have a disability and are unable to access any portion of our website due to your disability, we ask you to give us a notice including a detailed description of the issue you encountered. If the issue is readily identifiable and resolvable in accordance with industry-standard information technology tools and techniques we will promptly resolve it.

## **15. Assignment**

You may not assign, transfer or sub-contract any of your rights and/or obligations under these Terms and conditions, in whole or in part, to any third party without our prior written consent. Any purported assignment in violation of this Section will be null and void.

## **16. Breaches of these Terms and conditions**

Without prejudice to our other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website, contacting your internet service provider to request that they block your access to the website, and/or commence legal action against you.

## **17. Indemnification**

You agree to indemnify, defend and hold us harmless, from and against any and all claims, liabilities, damages, losses and expenses, relating to your violation of these Terms and conditions, and applicable laws, including intellectual property rights and privacy rights. You will promptly reimburse us for our damages, losses, costs and expenses relating to or arising out of such claims.

## **18. Waiver**

Failure to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision.

## **19. Language**

These Terms and Conditions will be interpreted and construed exclusively in English. All notices and correspondence will be written exclusively in that language.

## **20. Entire agreement**

These Terms and Conditions, together with our [privacy statement](#) and [cookie policy](#), constitute the entire agreement between you and National Car Buyers in relation to your use of this website.

## **21. Updating of these Terms and conditions**

We may update these Terms and Conditions from time to time. It is your obligation to periodically check these Terms and Conditions for changes or updates. The date provided at the beginning of these Terms and Conditions is the latest revision date. Changes to these Terms and Conditions will become effective upon such changes being posted to this website. Your continued use of this website following the posting of changes or updates will be considered notice of your acceptance to abide by and be bound by these Terms and Conditions.

## **23. Choice of Law and Jurisdiction**

These Terms and Conditions shall be governed by the laws of United Kingdom. Any disputes relating to these Terms and Conditions shall be subject to the jurisdiction of the courts of United Kingdom. If any part or provision of these Terms and Conditions is found by a court or other authority to be invalid and/or unenforceable under applicable law, such part or provision will be modified, deleted and/or enforced to the maximum extent permissible so as to give effect to the intent of these Terms and Conditions. The other provisions will not be affected.

## **24. Contact information**

This website is owned and operated by National Car Buyers.

You may contact us regarding these Terms and Conditions through our [contact](#) page.

## **25. Download**

You can also [download](#) our Terms and Conditions as a PDF.